

SMART SMS USER GUIDE

Type of service	SMS Text to be sent to 2121	Example
ENQUIRIES		
Account Balance enquiry for all accounts	ABAL	ABAL
Account Balance enquiry for specific account	ABAL <Last 4 digits of your account number>	ABAL 1111
Credit Card Balance enquiry for all Credit Cards	CBAL	CBAL
Credit Card Balance enquiry for specific Credit Cards	CBAL <last four digits of your credit card number>	CBAL 1234
Last 5 transactions for Accounts	ASTM A<last 4 digits of account number>	ASTM A9029
Last 5 transactions for Credit Cards	ASTM C<last 4 digits of credit card number>	ASTM C0015
Enquiry on SALIK Available Balance	SALIK <8 digit Salik account number and 4 digit Salik PIN>	SALIK 123456781234 * There should not be any space between Salik account number and Salik PIN
Enquiry on ETISALAT Outstanding Bill Amount	ETSB <consumer number>	ETSB 0501111111
Enquiry on SEWA Outstanding Bill Amount	SEWB <consumer number>	SEWB 1234567890
Enquiry on DU Outstanding Bill Amount	DUENQ <consumer number>	DUENQ 0412345678
Enquiry on DEWA Outstanding Bill Amount	DEWB <consumer number>	DEWB 0412345678
Enquiry on ADDC Outstanding Bill Amount	ADDCB <consumer number>	ADDCB 0412345678

Type of service	SMS Text to be sent to 2121	Example
UTILITY PAYMENTS		
DU Prepaid Recharge Through Account(More Time)	DUMT A<last 4 digits of account number> <DU Mobile number> <amount of recharge>	DUMT A1111 0551111111 20
DU Prepaid Recharge Through Account(More Credit)	DUMC A<last 4 digits of account number> <DU Mobile number> <amount of recharge>	DUMC A1111 0551111111 20
DU Prepaid Recharge Through Credit Card(More Time)	DUMT C<last 4 digits of credit card number> <DU Mobile number> <amount of recharge>	DUMT C1111 0551111111 20
DU Prepaid Recharge Through Credit Card(More Credit)	DUMC C<last 4 digits of credit card number> <DU Mobile number> <amount of recharge>	DUMC C1111 0551111111 20
DU Prepaid Recharge Through Account(More International)	DUMI A<last 4 digits of account number> <DU Mobile number> <amount of recharge>	DUMI A1111 0551111111 20
DU Prepaid Recharge Through Credit Card(More International)	DUMI C<last 4 digits of credit card number> <DU Mobile number> <amount of recharge>	DUMI C1111 0551111111 20
DU Bill Payment through Account	DUPAY A<last 4 digits of account number> <DU consumer number> <amount>	DUPAY A1111 0551111111 20
DU Bill Payment through Credit Card	DUPAY C<last 4 digits of credit card number> <DU consumer number> <amount>	DUPAY C1111 0551111111 20
SALIK Payment through account	SALIK A<last 4 digits of your account number> <8 digit Salik account number and 4 digit Salik PIN> <amount>	SALIK A1111 123456781234 50 * There should NOT be any SPACE between Salik account number and Salik PIN
SALIK Payment through Credit Card	SALIK C<last 4 digits of your credit card number> <8 digit Salik account number and 4 digit Salik PIN> <amount>	SALIK C1111 123456781234 50 * There should NOT be any SPACE between Salik account number and Salik PIN
ADDC/ADWEA Bill Payment through account	ADDC A<last 4 digits of your account number> <consumer number> <amount>	ADDC A1212 1111111111 65
ADDC/ADWEA Bill Payment through Credit Card	ADDC C<last 4 digits of your credit card number> <consumer number> <amount>	ADDC C1212 1111111111 65
AADC (Al Ain) Bill Payment through account	AADC A<last 4 digits of your account number> <consumer number> <amount>	AADC A1212 1111111111 65

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AADC(AI Ain) Bill Payment through Credit Card	AADC C<last 4 digits of your credit card number> <consumer number> <amount>	AADC C1212 1111111111 65
DEWA Bill Payment through Account	DEWA A<last 4 digits of your account number> <consumer number> <amount>	DEWA A1212 123412341 65
DEWA Bill Payment through Credit Card	DEWA C<last 4 digits of your credit card number> <consumer number> <amount>	DEWA C1212 123412341 65
Etisalat Bill Payment (Land Line, GSM, Dial Up, Al Shamil and Evison) through Account	ETSL A<last 4 digits of your account number> <consumer number> <amount>	ETSL A1212 04211111101 65
Etisalat Bill Payment (Land Line, GSM, Dial Up, Al Shamil and Evison) through Credit Card	ETSL C<last 4 digits of your credit card number> <consumer number> <amount>	ETSL C1212 04211111101 65
Wasel Recharge through Account	WREC A<last 4 digits of your account number> <Wasel Mobile Number> <amount>	WREC A1212 0501111111 30
Wasel Recharge through Credit Card	WREC C<last 4 digits of your credit card number> <Wasel Mobile Number> <amount>	WREC C1212 0501111111 30
Wasel Renewal through Account	WREN A<last 4 digits of your account number> <Wasel Mobile Number>	WREN A1212 0501111111
Wasel Renewal through Credit Card	WREN C<last 4 digits of your credit card number> <Wasel Mobile Number>	WREN C1212 0501111111
SEWA bill payment from Account	SEWA A<last 4 digits of your account number> <consumer number>	SEWA A1111 1234567890
SEWA bill payment from Credit Card	SEWA C<last 4 digits of your credit card number> <consumer number>	SEWA C1111 1234567890

Type of service	SMS Text to be sent to 2121	Example
OTHERS		
Credit Card & Debit Card Activation	CACT <last 4 digits of your debit/credit card number>	CACT 1234
Telephone Banking PIN generation/reset	TPIN	TPIN
Internet Banking Registration/ Password reset	IPIN	IPIN
Credit Card Payment through Account	CPAY A<last 4 digits of your account number> C<last 4 digits of your credit card number> <amount>	CPAY A1111 C1234 5000
Own Accounts Funds Transfer	FUND D<last 4 digits of the debit account number> C<last 4 digits of the credit account number> <amount>	FUND D1111 C1234 200
Email Statement Registration Credit Cards	EMAIL C<last 4 digits of the credit card number> <email address>	EMAIL C7010 abc@123.com
Email Statement Registration Accounts	EMAIL A<last 4 digits of the account number> <email address>	EMAIL A1111 abc@123.com
Old Email Statement on Email	ESTMT C<last 4 digits of the credit card number> <month and year of statement>	ESTMT C7010 0509
Registration for Arabic SMART ALERTS - Accounts	REGI A<last 4 digits of the account number>	REGI A1111
Registration for English SMART ALERTS - Accounts	REGI E<last 4 digits of the account number>	REGI E1111
Deregistration for SMART ALERTS - Accounts	DREG <last 4 digits of the account number>	DREG 1111